



MSCA Code of Conduct for the Boswyk Seniors Activity Centre

Purpose

This policy establishes expectations and guidelines for the code of conduct of members, volunteers, and visitors to the Boswyk Seniors Activity Centre.

Policy

Mission Seniors Centre Association (MSCA) strives to create a safe and respectful environment for all members and visitors at the Boswyk Seniors Activity Centre (“the Centre”). MSCA expects members and visitors to behave courteously and respectfully to all.

Unacceptable behaviour as defined by MSCA includes, but is not limited to:

1. Acts of violence, threats, or any language or behaviour that intimidates, demeans, embarrasses, or discriminates against others;
2. Destruction of the Centre materials, equipment, furniture, or grounds;
3. Inappropriate use of computers and the internet;
4. Violation of any Centre policies, or city, provincial, or federal laws and ordinances, including restrictions on smoking and alcohol use;
5. Revealing private or confidential information obtained as result of a position of trust.

Procedure: Any member, visitor, or volunteer who believes they have been treated contrary to this policy or has observed behavior contrary to this policy is encouraged to submit a written report to the MSCA Board president via the Reception desk.

Infractions will be dealt with by the MSCA Board of Directors. MSCA reserves the right to remove individuals from the premises or from programs or to revoke the membership of any member exhibiting unacceptable behaviour.